**HIGHLIGHTS** (6 Dec 2022)

- Ukraine saw this season’s first snow in November, just days after new attacks on energy infrastructure caused widespread blackouts and disruption of heating and water supplies.

- The onset of winter brings new dimensions to the humanitarian crisis, as attacks and damage to homes leave millions at risk of deadly temperatures that can drop below -20°C.

- Disruption of utilities and lack of vital supplies continue to impose enormous challenges to people in Kherson and other areas where Ukraine has recently regained control.

- Humanitarians continue working against the clock to support people with services and supplies for the winter, as well as to bring much-needed aid to areas retaken by Ukraine.

- Aid organizations are providing generators in coordination with the authorities to ensure energy supply to critical facilities such as hospitals, schools and heating points.

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**KEY FIGURES**

<table>
<thead>
<tr>
<th>People in need</th>
<th>17.7M</th>
</tr>
</thead>
<tbody>
<tr>
<td>People targeted</td>
<td>11.5M</td>
</tr>
<tr>
<td>People reached as of 29 November 2022</td>
<td>13.5M</td>
</tr>
<tr>
<td>Internally displaced people</td>
<td>6.54M</td>
</tr>
<tr>
<td>Refugees in European countries</td>
<td>7.89M</td>
</tr>
</tbody>
</table>

**FUNDING** (2022)

- Required: $4.3B
- Received: $3.2B
- Progress: 74%

**CONTACTS**

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**VISUAL** (16 Sep 2022)

A man pulling the slides with humanitarian aid he has just received. Borshchova, Kharkivska oblast, Ukraine Photo: Proliska/ Arsen Masalitin
Winter arrives, bringing new dimensions to the humanitarian crisis in Ukraine.

Ukraine saw the first snow of the season falling in mid-November, just a couple of days after a new wave of missile attacks targeting energy infrastructure had left approximately 10 million consumers, including families, businesses, hospitals and schools, without electricity, and millions cut off from water and heating supplies. The onset of winter conditions in Ukraine, where temperatures can drop below -20 degrees Celsius, brings new dimensions to the humanitarian crisis in the country and could be a matter of survival for millions of people if they cannot stay in a protected and warm place.

Among other challenges, the freezing temperatures arrived at a moment when the country is facing a serious energy crisis, following almost weekly waves of attacks on Ukraine's energy infrastructure. Despite ongoing repairs, on 28 November, the Ukrainian energy system was able to cover only 70 per cent of the peak demand to generate power. As a consequence, people in all regions of the country have constant power outages, also affecting civilians' access to water and heating, as the pumping system needs electricity to operate. The situation is more critical in the west of the country and the capital Kyiv, the worst affected by the latest attacks on energy infrastructure. According to the authorities, restoration of the heating...
supply in parts of Kharkivska oblast in the east, and Khersonska oblast in the south, have not been possible yet due to the exceptionally severe damage inflicted. In the south, an attack on 28 November reportedly hit a station in Khersonska oblast pumping water to Mykolaiv, just a week after it had been repaired. The station was first hit in April, and since then, all 250,000 people who remain in the city have not had piped water.

The level of damage or destruction to other civilian infrastructure since the war started, including homes, hospitals or schools, also opens new dimensions and concerns during the winter months. Some of the most vulnerable among the millions of Ukrainians who were forced to flee their homes because of the war are those who will have to endure the winter in collective centres for displaced people. Humanitarian organizations have confirmed that many of these centres are not adequately equipped for the winter and urgently need heating and fuel, in addition to other critical repairs.

Similarly, many people who returned to their villages and towns live in damaged houses or have no access to essential supplies, including water, heating and electricity. At the same time that needs are increasing because of the cold season, insecurity and obstacles imposed by the Russian Federation continue to hamper humanitarians’ capacity to support people in areas close to the front line or not under the control of Ukraine. People close to the front-line face immense needs caused not only by the most recent massive destruction of infrastructure but also by the damage accumulated in the previous eight years of conflict in the east.

Meanwhile, hostilities and fighting in the east and the south continue to take a heavy toll on civilians, killing or injuring dozens every day and impacting their capacity to flee, if they choose to, and their access to essential services. Across Ukraine, the authorities report that over 32,000 civilian objects have been damaged since the start of the war, including at least 700 critical infrastructure facilities such as airports, bridges, oil storage facilities and electrical substations.

**ANALYSIS  (30 Nov 2022)**

**Attacks and destruction decimate access to health care in Ukraine.**

The war in Ukraine has severely impacted the country’s capacity to provide health care to its people, decimating health services in some areas where they need it the most. By the end of November, the World Health Organization (WHO) had verified 715 attacks on health care in Ukraine in 2022, more than 70 per cent of all attacks on health-care infrastructure reported worldwide this year. This massive destruction adds to the impact of the war on the production and procurement of medical supplies, the challenges created by the displacement, including doctors and nurses, and, most recently, the energy crisis. Due to power outages, there have been reports about doctors having to perform emergency surgeries with flashlights and barely meeting the hygiene protocols due to lack of water.

Access to health services was disrupted in Kherson city and other villages and towns across areas of the oblast recently retaken by Ukraine at the beginning of November. Pharmacies were empty, and hospitals lacked basic medicines or essential medical supplies to treat patients. According to the Ministry of Health, some 23 medical facilities had reportedly been destroyed in the oblast, while other 43 centres need urgent medical equipment and personnel.

**EMERGENCY RESPONSE  (30 Nov 2022)**

**Humanitarian response**
Over the past two weeks, humanitarian organizations continued to scale up activities aiming at helping people with services and supplies to keep them protected and warm as the winter sets in. At the same time, in the south, UN agencies and NGOs have quickly and consistently delivered assistance to people facing urgent needs in areas where Ukraine regained control over the past two months, including Kherson. Overall, and since the start of the war, aid workers provided some 13.5 million people with some kind of humanitarian assistance across Ukraine, including shelter or critical household supplies to 2.4 million people; clothing, heating appliances and other winter supplies to around 630,000 people; water and hygiene services to 6.9 million people; food to 8.9 million people; health services to 8.9 million; and cash to 4.3 million people.

In addition to the assistance provided directly to people impacted by the war, the United Nations is supplying generators in coordination with authorities to ensure energy supply to critical facilities such as hospitals, schools, and heating points, where people can keep warm if their homes are disconnected from heating systems or electricity. Together, the International Organization for Migration (IOM), the UN Refugee Agency (UNHCR), UNICEF, the World Health Organization (WHO) and the UN Office for Project Services (UNOPS) have already provided some 400 generators to hospitals, centres hosting internally displaced people, and heating points. Thousands more are being procured or already dispatched to Ukraine from abroad.

Humanitarians continued expanding the reach of assistance to people in villages and towns of Donetska, Kharkivska, Khersonska, Luhanska and Zaporizka oblasts that have been retaken by Ukraine over the past two months. In addition to a series of inter-agency or agency-specific humanitarian convoys, the UN and NGOs have rapidly expanded cash assistance to people in those towns where markets are functional. In total, more than 100,000 people have already received cash assistance in these parts of the country that until recently were unreachable by most aid organizations.

In Kherson, the World Food Programme (WFP) and other partners carried out a market assessment that helped to determine the feasibility of cash assistance in the city. According to preliminary findings, markets are recovering – including through the opening of service-provider branches, the re-supply of supermarkets and the resumption of pension payments and money transfers. This will allow an increase in cash and voucher assistance to give people affected the opportunity to make their own choices to meet their basic needs. At least six humanitarian organizations have started the first steps of the cash programme, with a capacity to assist about 50,000 people monthly.

Also in Kherson, a new **inter-agency convoy** on 21 November delivered additional aid to people who remained in the city, following other assistance provided the days before by several NGOs and the first inter-agency humanitarian convoy which entered the city the week before. The supplies included water for over 10,000 people, 10 medical kits enough to treat 100,000 patients for a period of 3 months, additional kits for women and girls’ reproductive health, and supplies for surgery, chronic diseases, and trauma, as most health centres lack essential medicines and medical supplies. The convoy also delivered hygiene kits, blankets, sleeping bags and other winter supplies, and 2,300 solar lamps, which will help people in Kherson to have light as the city may face further blackouts. UNICEF and WHO provided generators for hospitals.
9.3 million people require food and livelihood assistance.

From 31 October to 14 November, 19 partners delivered food enough to cover the needs of almost 1.4 million people in all 24 Ukrainian oblasts and Kyiv city.

Most of the food assistance was provided in three oblasts: eastern Kharkivska (over 416,000 people and 30 per cent of all aid delivered by the Cluster), southern Mykolaivska (more than 257,000 people) and eastern Donetska (almost 213,000 people, nearly double the number reported in the previous two weeks).

Partners provided assistance to people in 15 hromadas of Khersonska oblast, which have recently been retaken by Ukraine. It included food enough to cover the needs of 5,000 people in Velykooleksandrivska hromada, almost 4,000 in Novooleksandrivska and 2,500 in Kochubeivska hromadas.

Humanitarians continue to receive reports about livestock owners in Khersonska oblast being unable to graze their animals due to landmines and unexploded ordnance contamination.

CLUSTER STATUS (30 Nov 2022)

Health

8.63M
people reached

Some 14.5 million people in Ukraine are estimated to need health assistance.

The situation is particularly critical in areas of Donetska, Kharkivska and Khersonska oblasts, where the Government of Ukraine regained control in the past months.

By the end of November and since 24 February, 165 Cluster partners have reached 8.9 million people in 773 towns and villages in Ukraine.
As of 23 November, Cluster partners had donated 301 generators to health facilities across Ukraine. The largest number was distributed in Kharkivska oblast (38 generators), followed by northern Kyivska (27), western Chernihivska (24), southern-western Odeska (22), south-eastern Zaporizka (22) and southern Mykolaivska (22) oblasts.

On 22 November, UNFPA delivered 20 ambulances that will work as sexual reproductive clinics mobile clinics in 19 oblasts of Ukraine.

As of 23 November, at least seven partners have reported completed or ongoing assessments in the recently retaken areas of Kharkivska, Donetska and Khersonska oblasts to identify the health needs, which are estimated high.

In recently retaken areas of Kharkivska oblast, at least 16 organizations have been implementing activities covering 30 towns and villages. In recently retaken parts of Donetska oblast – at least 12 partner organizations are covering 9 towns and villages, and in Khersonska oblast – at least 7 organizations working in 17 locations.

On 21 November, the NGO INTERSOS, the United Nations Populations Fund (UNFPA) and the World Health Organization (WHO) joined the new humanitarian convoy carrying aid to the people of Kherson. The convoy delivered medical kits enough to treat 100,000 people for three months and kits for women and girls' reproductive health.

Gaps

According to the WHO Surveillance System for Attacks on Health Care, as of 24 November, 703 attacks on health care have been reported since the start of the war, including 70 recorded in the last two weeks. In total, these attacks led to at least 100 deaths and 129 injuries.

CLUSTER STATUS (30 Nov 2022)

Protection (total)

6.2M people reached

Needs

As of November 2022, there are 11.5 million people in need of protection assistance in Ukraine. According to Protection Monitoring, the most frequently reported protection risks include exposure to shelling and armed violence, mine contamination, family separation, restrictions on freedom of movement, absence of identity documents and lack of access to education.

Along with food insecurity and inadequate shelter in the retaken areas, the most pressing needs include mental health and psycho-social support services, access to medicine, healthcare and health facilities.

According to Round Two of the Return Monitoring exercise conducted by Cluster partners in western Chernihivska, central Dnipropetrovska, eastern Kharkivska, northern Kyivska and Zhytomyrska and north-eastern Sumska oblasts in October 2022, the major needs of displaced people who have returned to their places of habitual residence are
financial assistance to address basic needs; hygienic items; food, including infant feeding; diapers; detergents; cloth and footwear for children; shoes for adults, medicines and professional medical assistance; transportation (changes in schedule/routes).

- Additional financial support for people with disabilities to defray transportation costs and cover essential medical needs is required.

**Response**

- Since February 2022, the Cluster has provided assistance to 6.2 million people through 118 organizations.
- During the last 2 weeks, protection partners reported reaching over 250,000 people with different protection services. Most of them were in Lvivska (22 per cent of all assistance), Kyivska (10 per cent) and Dnipropetrovska (9 per cent) oblasts, where 27 organizations are currently working to provide protection assistance.
- Cluster partners through the Legal Aid Working Group developed an information guide on the death registration procedure for dissemination in printed and electronic forms.
- In the second half of November, UNHCR provided 70 laptops to Poltava Social Protection Department to expand the capacity of local authorities to deliver social protection services to internally displaced people, people with disabilities and others affected by the war.

**Gaps**

- Electricity blackouts have a negative impact on partners’ activities and service provision.
- Assistance to people with disabilities requires stronger protection support to ensure access to multi-sectoral assistance, including disability-accessible accommodation in areas to which they are being relocated from the recently retaken areas.
- There is limited capacity to provide continuous mental health and psycho-social support for the cases that require long-term service provision

**CLUSTER STATUS** (30 Nov 2022)

**Child Protection**

**2.66M**

reached

**Needs**

- Some 3.4 million Ukrainian children need child-protection interventions.

**Response**
As of 23 November, the Child Protection Sub-cluster partners have reached 2.66 million people with assistance, including over 1 million children and almost 125,000 people with disabilities, since 24 February 2022. This assistance included child protection messaging, information sharing, psychosocial support services, case management for most vulnerable children, family tracing and reunification, and alternative care arrangements.

Around 765,000 children (54 per cent girls) received psycho-social support through structured sessions to help them deal with the distressing effects of the war and displacement.

Over 950,000 caregivers (71 per cent women), including foster parents, were reached with supportive parenting sessions.

More than 78,000 children with protection concerns (50 per cent girls) – including almost 27,000 children with disabilities – were identified, registered, assessed and provided with direct support and referrals based on a case plan tailored to their specific needs.

Mobile teams are operating in the centres for internally displaced people and community protection, Spilno+ spots, Child-Friendly Spaces.

Gaps

- There is a high need for psychosocial support services for children, yet very few organizations can provide them.
- Electricity cut-offs negatively impact partners’ child protection activities as not all locations have generators available.

CLUSTER STATUS (30 Nov 2022)

Gender-based violence (GBV)

375K people reached

Needs

- Some 3.7 million people are estimated to need GBV prevention and response services in Ukraine.

Response

- As of 23 November, 375,000 people received services to prevent GBV or support survivors. Some 42 organizations across Ukraine are providing GBV services, with a focus on information dissemination, as well as targeted essential services and individual assistance, including counselling, GBV case management, legal services, shelters and dignity kits.

- More than 122,000 people received psychosocial support through over 100 mobile teams supported by United Nations Population Fund (UNFPA), as well as through the national hotline. Humanitarians are also providing specialized psychotherapy to women who have been subjected to sexual violence in any part of Ukraine, including those beyond the control of the Government, through the online Aurora platform.
In the past two weeks, organizations like Insha, Posmishka UA, Public Center New Generation and UNFPA have started to deliver psychological support services, remote legal advice and dignity kits to women in recently retaken areas of Khersonska oblast.

**Gaps**

- Limited number of partners that provide specialized GBV response services, including GBV case management.

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**CLUSTER STATUS (1 Dec 2022)**

**Shelter and Non-food Items (NFI)**

8.87M people reached

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**Needs**

- Some 11.2 million people in Ukraine need support with emergency shelter and essential household items.
- An additional 1.7 million people have winter-related needs, including solid fuel and heating appliances. According to the International Organization for Migration’s General Population Survey published on 27 October, more than 35 per cent of people who have been internally displaced and at least 27 per cent of those who have returned to Ukraine need heating appliances. Continuing power outages are expected to increase the needs in the coming months.
- Based on the Joint Emergency Response in Ukraine (Welthungerhilfe, Concern Worldwide and CESVI), Medicines Du Monde and People in Need assessment, the highest need for shelter materials is in the parts of the country where the Government of Ukraine has recently retaken control. These needs include repairs, equipment of heating points, generators for public use, heaters and stoves for household use, solid fuel. Internally displaced people and those living in the recently retaken areas also lack basic items such as mattresses, bedding, cooking sets, essentials for bathing and water storage.
- The assessments conducted during the last two weeks of November in central Dnipropetrovska, Kirovohradska and Poltavskaya, eastern Kharkivska and north-eastern Sumska oblasts indicated that more than 15 per cent of the surveyed require repairs in their homes, with Kirovohradska oblast in the lead (almost 30 per cent of the respondents).

**Response**

- By 24 November, more than 2.4 million people had received assistance from the Cluster, including 1.4 million reached with non-food items and 224,000 who received some sort of shelter response.
- Partners have also reached over 620,000 people with various forms of assistance to help address winter needs. Most of the assistance was provided in November. UNHCR, for example, distributed winter kits to more than 62,000 people, containing sleeping bags, thermoses, mattresses, blankets and hygiene items. Additionally, more than 26,000 received winter clothing.
During the second half of November, People in Need (PiN) conducted repairs for over 1,000 families across western Chernihivska, Dnipropetrovska, Kharkivska, Kyivska and Sumska oblast.

PiN is also refurbishing 40 temporary accommodation centres where about 5,500 internally displaced people live in Dnipropetrovska, Donetsk and Kharkivska, Poltavska, Zakarpatska and Zaporizka oblasts. The organization reached some 5,000 families with emergency shelter materials in Chernihivska, Kharkivska, Dnipropetrovska, Donetsk, Sumska and Zaporizka oblasts.

UNHCR has provided shelter support to over 5,600 people since the beginning of November, mainly in Donetsk and Mykolaivska oblasts.

Gaps

- Procurement of solid fuel and generators is challenging due to low supply and a spike in demand across Europe due to continuing energy market uncertainty.
- Access to most vulnerable people in recently retaken areas and assessment of their needs are still limited, hindering the response.

CLUSTER STATUS (30 Nov 2022)

Water, Sanitation and Hygiene (WASH)

6.87M people reached

Needs

- Approximately 16 million people in Ukraine need water, sanitation and hygiene assistance. These include internally displaced people and their host communities, people living in areas with conflict-damaged water and waste-water infrastructure and areas experiencing disruptions of water supply caused by the energy crisis.
- As a consequence of the impact on services, there is an elevated risk of WASH-related diseases in affected areas.

Response

- To date, cluster partners have reached 6.87 million people with water, sanitation and hygiene services and supplies.
- Around 3.8 million people have been reached through operations and maintenance support to service providers and damage repair, 1.7 million received WASH-related household items and 1 million received emergency water supplies.
- In addition, almost 240,000 people have been able to access sanitation services due to facility repairs or installations in various institutions and collective centres, and a further 25,500 had support with solid-waste collection and management.
- About 8,000 people have benefited from heating system repairs.
Gaps

- The small number of partners with contingency supplies and/or funds for rapid interventions – notably generators, pipe fittings and household water treatment – limits the capacity to provide essential WASH assistance in areas recently retaken by the Government.
- More sustainable approaches must be found for water-scarce settlements near the front line and in retaken areas.
- Few organizations are prepared to respond to potential damage to district heating networks during winter.
- A new wave of attacks across Ukraine on 24 November highlighted the need to reinforce the contingency capacities of service providers.

SECTOR STATUS (30 Nov 2022)

Multipurpose cash (MPC)

4.32M

people received cash assistance

Needs

- Humanitarian partners are targeting 6.3 million people out of 17.7 million in need to receive assistance through multipurpose cash worth $1.72 billion between March and December 2022.

Response

- Humanitarians have provided cash assistance to more than 100,000 people in the parts of eastern Donetska, Kharkivska and Luhanska, southern Khersonska and south-eastern Zaporizka oblasts where the Government of Ukraine regained control over the past two months. At least 17 organizations are working on cash distribution in these areas of the country and have already disbursed at least $12.9 million. In total, 670,000 have received cash assistance in these five oblasts so far.

Gaps

- There is a need to assess further market functionality in the areas of Khersonska oblast retaken by the Government of Ukraine to determine if MPCA is the most feasible response option. The Cash Working Group has started mobilizing partners to conduct this exercise.

TRENDS (30 Nov 2022)

Funding as of 29 November
The UN and partners released the revised Flash Appeal for Ukraine on 8 August, covering the period between March and December 2022. Under the revised Flash Appeal, humanitarian organizations seek $4.3 billion to support 11.5 million people in need.

As of 29 November, humanitarian organizations in Ukraine have received $3.15 billion, which is more than 73 per cent of the amount requested. Almost 40 per cent of the funding received has come from the United States ($1.25 billion). Other significant contributors include the European Commission ($367.4 million), Germany ($234.8 million), Canada ($161.8 million), the UK Disasters Emergency Committee ($133.8 million) and Japan ($116.2 million). In addition, 482 private sector donors’ contributions to Ukraine’s humanitarian response have reached over $1.6 billion.

The Ukraine Humanitarian Fund (UHF) has been an essential source of funding for relief operations in the country. Since 24 February, the UHF has allocated $187 million through funding allocations. Of this funding, $117 million has already been disbursed to 67 projects implemented by 40 partners nationwide, cumulatively targeting 5 million people. Some 19 per cent of the funds have been allocated directly to 11 national organizations, which are implementing 21 projects close to the front lines, supporting some of the most critically vulnerable people. The remaining 43 per cent of funding was allocated to 21 international NGOs and 37 per cent to 8 UN agencies.

The first 2022 Standard Allocation of the UHF, launched on 1 September and worth $70 million, prioritizes activities under the revised Humanitarian Flash Appeal, including time-critical assistance for addressing challenges related to winter. These funds aim to enable partners to support internally displaced people and strengthen national and local partners’ capacities, including small civil society organizations and volunteer groups with access to hard-to-reach locations and the ability to deliver contextually relevant assistance. The funding disbursement is currently under revision.

Since the beginning of the year, 29 donors and partners have contributed $248 million to the UHF. The biggest donors to the UHF in 2022 are Germany ($43 million), the United Kingdom ($42 million), Canada ($31 million), the Netherlands ($22 million) and the United States ($20 million).

EMERGENCY RESPONSE (5 Aug 2022)

Useful contacts

- **PROTECTION FROM SEXUAL EXPLOITATION AND ABUSE (PSEA)** Humanitarian aid is free! If someone asks you to pay, do something inappropriate or perform any favour or sexual action in exchange for help, say no and email seareferral@un.org or call our partner hotline 0-800-309-110 / 0-800-30-77-11 / 0-800-331-800

- **FOR NGOs** For more information on how to engage in the Ukraine humanitarian response, contact Mario Trutmann at trutmann@un.org.

- **HUMANITARIAN NOTIFICATION SYSTEM (HNS)** For more information on the HNS, please contact Ivane Bochorishvili at bochorishvili@un.org.

- **FOR PRIVATE SECTOR** While humanitarian aid is needed urgently, OCHA urges companies to refrain from sending unsolicited donations that may not correspond to identified needs or meet international quality standards. Donors are encouraged to send financial/cash donations rather than in-kind donations. However, for businesses wishing to contribute in-kind goods or services, please reach out to (OCHA) with as much detail as possible, including what you wish to donate and how much, your time frame for delivery, details on shipping and any other conditions. We will then guide you to the most appropriate recipient organization(s). For more information, please contact Karen Smith, OCHA's Private Sector Engagement Advisor, at ochaers-ps@un.org.